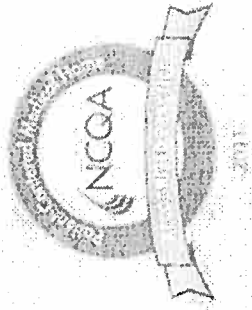


Middlebury Family Health has been recognized since 2011 as a Patient Centered Medical Home; achieving a level 3 status. Level 3 is the highest recognized level



NCQA's Patient-Centered Medical Home (PCMH) is an innovative program for improving primary care. In a set of standards that describe clear and specific criteria, the program gives practices information about organizing care around patients, working in teams and coordinating and tracking care over time. The NCQA Patient-Centered Medical Home standards strengthen and add to the issues addressed by NCQA's original program.

#### What does this mean to you?

##### In house behavioral specialist:

Tarn Marin, LICSW

*"As a Behavioral Health Professional in your doctor's office, I am available to meet with you and explore together how things can change for the better in your health and life."*

##### In house Dietician: Nicole Rohrig, RD/CD

*"I can show you fundamental concepts of diet and nutrition and how they relate to your health."*

##### In house Care Coordinator: Tammy Nary

*"I'll work with you to stay on track with appointments and referrals along with access to community resources. I will help you streamline appointments to save you time"*

Contact us: 388-1500

#### Principles for Patient-Centered-Care:

As an organization representing a broad and diverse array of consumer interests, we believe the following should guide the development and implementation of the medical home model of care:

In a patient-centered medical home, an interdisciplinary team guides care in a continuous, accessible, comprehensive and coordinated manner.

- The patient is the center of the care team. Family members and other caregivers may also be a central part of the team.
- The care team includes professionals inside the medical office or health center, as well as clinical and non-clinical professionals in the community.
- The team provides initial and routine assessments of the patient's health status, and places a high priority on preventive care, care coordination and chronic care management to help patients get and stay healthy and maintain maximum function.
- The care team is led by a qualified provider of the patient's choice, and different types of health professionals can serve as team leader.

#### News

**We recently designed and implemented our**

**Company Website, please visit us at:**

[www.middleburyfamilyhealth.com](http://www.middleburyfamilyhealth.com)

**Patient Portal now available! What is the MEDENT Patient Portal?**

The MEDENT Patient Portal provides you with secure, online access to portions of your medical records, as well as an easy and convenient way to communicate with the practice through a secure internet connection.



## Patient Guide

Linn Larson, MD  
Eileen Fuller, MD  
Wendie Puls, MD  
Katie Miller, MD  
Jean Andersson-Swayze, MD

Serving patients for over 20 years!

NCOA recognized Patient Centered Medical Home

Meaningful Use Certified

[Website & Patient Portal:](#)

[www.middleburyfamilyhealth.com](http://www.middleburyfamilyhealth.com)

Middlebury Family Health  
44 Collins Drive Suite 201  
Middlebury VT 05753  
Phone: 802-388-1500  
Fax: 802-388-0441

## Clinicians

### Linn Larson, MD

"I was raised in Ridgewood NJ. I was eager to relocate to New England where I attended Dartmouth College with a BA in Political Science. I graduated from UVM Medical School and completed my residency in Tacoma Washington. I am married to Ren Barlow. We have two children in college and live in Middlebury".

### Eileen Fuller, MD

"I graduated from Boston College in 1978 and Jefferson Medical School in 1982. I completed my residencies in Family Medicine in 1985 and Pediatrics in 1987 at UVM and maintained Board Certification in both specialties. I have been on the Board at the Parent Child Center for over 20 years and currently I am on the Committee for the Blueprint for Health, promoting community collaboration in Health Care. I am married to Dr. Brad Fuller and I am a mother of 3 children".

### Wendie Puls, MD

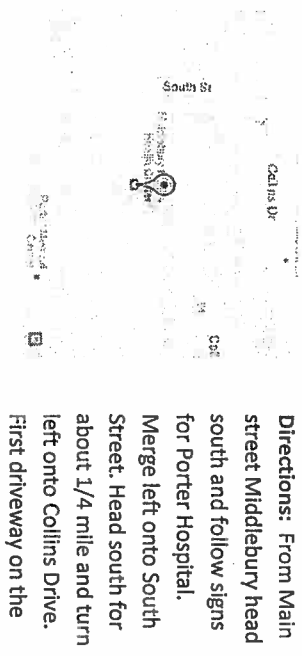
"I was born and raised in Newton NJ. I attended the University of Maine in 1972 and Lehigh University in 1973 where I graduated with a BA in Chemistry. I graduated UVM medical school in 1982 and completed my residency at the Medical Center Hospital in Burlington, VT. I moved to Addison County in 1978 with my husband Kevin and two children".

### Katie Miller, MD

Dr. Miller was raised in a large family in Maine. She went to UVM Medical School and is finishing her Internal Medicine Residency in Philadelphia this July. She and her husband are excited to locate back to Vermont where they have family. They have a toddler and 2 older children. In her free time she enjoys cooking, gardening and travel.

### Jean Andersson-Swayze, MD

Jean Andersson-Swayze grew up abroad and lived in seven different countries before attending Middlebury College, where she found her home in Vermont. Both during and after college she volunteered with the Middlebury Ambulance and Addison County Hospice which piqued her interest in medicine. She did her medical training at the UVM College of Medicine and finding it hard to leave VT she completed her residency at Fletcher Allen. She joined Middlebury Family Health in 2009. She lives in Charlotte with her husband and three kids and in her free time dabbles in beekeeping, gardening and outdoor recreation.



Directions: From Main street Middlebury head south and follow signs for Porter Hospital. Merge left onto South Street. Head south for about 1/4 mile and turn left onto Collins Drive. First driveway on the right

## Contact

Main Office: 802-388-1500

- Press 2 for front desk or to schedule
- Press 3 for medical records
- Press 4 for referrals
- Press 5 for office manager

For billing questions call: 800-530-1140

## Office Hours

Mon-Fri 8:00-5:00pm

## Lab Hours

Mon-Fri 8:00-12:00, 1:00-4:00pm

## Unnecessary Emergency Room visits

### cost you time and money

Call us first at Middlebury Family Health!

Call us as your first choice to help you handle Non-emergent health care needs. We can meet your urgent health care needs Monday-Friday and Saturday & Sunday (please call in the morning to schedule)

We are available by phone 24/7  
(802)388-1500

## Our Services:

- |   |                           |
|---|---------------------------|
| Preventive Care                               | Birth thru Geriatric Care |
| Pediatric Care                                | Behavioral Health Care    |
| Women's Health and Gynecological Care         |                           |
| Nutritional Counseling                        | Chronic Disease Care      |
| Lab Services                                  | Diabetic Counseling       |
| Evaluation & Management of Chronic Conditions |                           |
| Acute Care                                    |                           |

## 2014 Patient Survey Results

136 patients surveyed

91% of patients felt the office reviewed all the prescription medicines they were taking. (National average 90%)

91% of patients felt the front desk staff treated them with courtesy and respect. (National average 82%)

81% of patients felt the front desk staff was always helpful. (National average 68%)

85% of patients stated their provider always explained things in a way that was easy to understand (National average 84%)

86% of patients stated that their provider showed respect for what they had to say. (National average 88%)

77% of patients said that they always obtained an appointment as soon as needed for care right away. (National average 66%)

71% of patients stated that they always received same day response as soon as they needed to phone calls made after regular office hours. (National average 62%)